

Dear Doctor Oestreicher,

Happy New Year to you and your excellent Medical team!

I cannot express how thankful I am to you and your team for your excellent work on my eyes. It is very hard for me to find the words to express my gratitude for your help in transforming almost deformed eye shape to such a natural, beautiful almond shape.

My painful nightmare started two years ago when I was looking for an eye surgery doctor to correct drooping upper lids and puffy bags within my lower eyelids (Blepharoplasty). I, like most Asian women, believed that an Asian board-certified plastic surgeon would be the perfect person to perform cosmetic surgery on my eyes on the assumption that such surgeons would have more familiarity with the shape of the Asian eye. Based on my experience, I was totally wrong.

Despite the many qualifying certifications hanging on the four walls of my previous popular Asian board-certified plastic surgeon, I was left with a depressed, deformed eye shape - the upper eyelid skin was cut too much which caused the medial canthus (inner corner) of the eyes to sit too low. The lateral end of the upper eyelid had a thick scar and fold. The crease was too high and I had unmatched creases with a difference in height and depth. He had also taken too much fat out of my lower eyelid which caused it to look hollow and sick. I also ended up with a tear trough depression, with my midface structure drooping and hollow, causing midface descent. In my opinion, he had left my eyes in a deformed state.

The result of the surgery by my former surgeon made me so depressed that I refused to see any friends. I totally isolated myself. I worked very hard to look for another doctor by doing a lot of research and having many consultations with different plastic surgeons for almost 2 years. All the doctors that I consulted with referred me to a surgical doctor with ophthalmologist qualification and sub-specialization in Oculoplastic Surgery. With luck, I got a referral from my ophthalmologist to you.

With a lot of expectation and hope from me, I put myself into your hands and you didn't disappoint me. You performed modern Y-to-V medial epicanthoplasty techniques to decrease the epicanthal fold and released the underlying musculature from the epicanthal fold which got rid of the angry/sad, artificial high crease look. The decreased epicanthal fold resulted in a very natural look with no noticeable scarring. You also performed a lateral canthoplasty on me to get rid of the excessive lateral scar at the end of the upper eyelid and to correct the unmatched crease height and depth. In correcting the medial canthus (inner corner) of the eyes, you also tightened the skin around the eye area to give me a very refreshed look.

In my lower eyelid, you performed bilateral lower lid subciliary external blepharoplasty revision and ectropion repeat repair and tightened the eyelid muscle. My eyes now have the very natural, almond shape that I have always dreamed about.

Doctor Oestreicher, I am so grateful. Thanks a million for you and your whole team. You have brought me back into the light. Your kindness, understanding, honesty, personality, integrity and skills as a surgeon will always be appreciated. I wish I had found you for my first eyelid surgery. I am a happy patient now, though I would have been happier if I didn't find you the hard way. I was certainly not surprised when I found out your reputation as the "Doctor's Doctor". You truly set an example for all physicians to follow, not only through your incredible skill and knowledge but also through your compassion, dedication and professional conduct.

an eternally grateful and happy patient